

John A. Parisi
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October 5, 1989

Dear Mario,

I would like to take this opportunity to thank you for your excellent "Six Sigma" presentation which you made to the IBM East Fishkill Semiconductor Organization on Monday, October 2, 1989.

The presentation was very informative and clearly demonstrated the benefits that this discipline provides to a semiconductor manufacturing operation. I was also very impressed with the implementation progress and the emphasis on "process" learning through the independent parameter approach by Motorola. I agree that "Six Sigma" must be exploited as early as possible to be competitive in our semiconductor industry today.

Once again, on behalf of myself and IBM East Fishkill, I want to thank you for visiting our site and for an outstanding presentation.

Sincerely,



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