



**MOTOROLA INC.**  
*Discrete & Special Technologies Group*

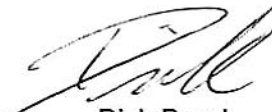
Date: 6 February 1990  
From: Dick Bond  
To: Bob Stuart  
Gary Thuftedal  
Mario Perez Wilson  
cc: Carlos Genardini  
Don Guthrie  
Tim Jones  
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Subj: ***Allied Signal Customer Visit Presentations on 5 February 1990***

Thank you, gentlemen, for your very professional and informative presentations to the Allied Signal management team. The material you presented really helped them get a feel for how we are using SPC and applying our quality improvement principles in the factory to achieve Six Sigma.

Another job well done by three guys who are not only recognized authorities in your respective areas, but who also exhibit a level of confidence and enthusiasm which confirms our commitment to continuous improvement and Total Customer Satisfaction.

Thanks again.



Dick Bond

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