



February 22, 1990

Roger Lohn  
Manager, Group Reliability Engineering  
Discrete & Special Technologies Group  
Motorola Inc.  
P.O. Box 2953  
Phoenix, AZ 85062-2953

Dear Roger:

Thank you so much for organizing such a wonderfully informative meeting for us on February 16, 1990. We were very impressed by your organizational commitment to the improvement of quality and by the procedures you have implemented. We thoroughly enjoyed Mario's presentation on statistical methods and we are looking forward to purchasing his book on this topic. We found Gary's presentation on supplier quality assurance very instructive. Miguel Enriquez, our Director of Education & Training, is sorry that he missed your presentation on MTEC. Our thanks to Lee Ann for her patience in putting up with us and answering our questions.

Thank you again for your hospitality.

In behalf of Rao Aluri, Ken Davidson, Ellen Grieser, Mike Paugh, and Stan Pessok

Sincerely,

*Butch Taylor*

Butch Taylor  
TQC/SPC Development Group  
Work phone 741-3694

Route to:

- Dick Bond DB
- Scott Stumway
- Gary Thuttbak
- Lee Ann Wannen LA
- Mario Perez-Wilson MPW

THX to all

*Roger Lohn*

ASC-Six Sigma • [www.ascsixsigma.com](http://www.ascsixsigma.com)

2/26/90